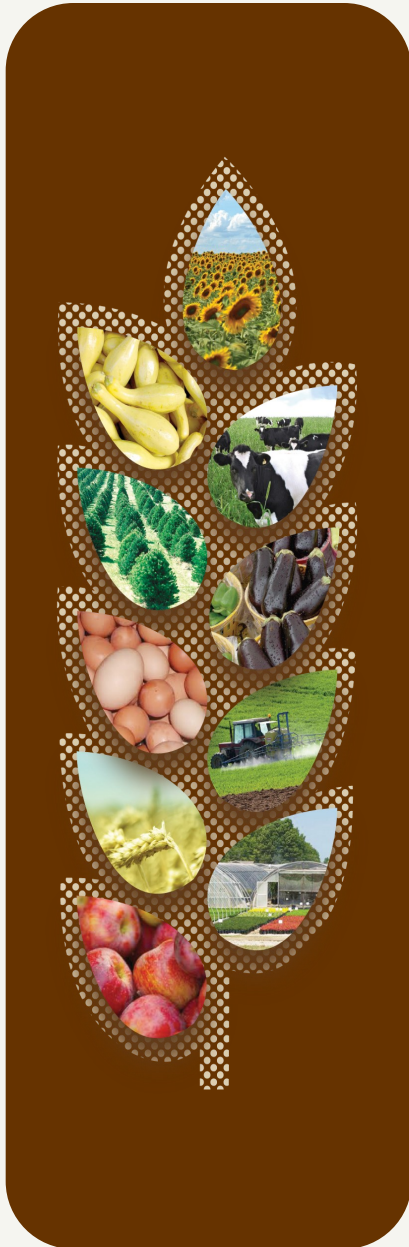




WWW.KSFHP.ORG



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2017 PROVIDER SATISFACTION SURVEY

The Kansas Statewide Farmworker Health Program (KSFHP) is committed to providing its health care partners and farmworker families with the best service and quality. We are looking to examine our current performance and the best way to do this is by asking you to participate in the **2017 Provider Satisfaction Survey** and to provide us with your opinion on how we are currently performing. We are requesting feedback from Access Points and Primary Care facilities only at this time. Please forward this survey to others in your organization as you deem appropriate.

Participants who provide an address upon completion of the survey will receive a free goodie bag of KSFHP promotional items!

The survey is completed online, has 20 questions, and should take around five minutes to complete. Please remember, there are **NO** right or wrong answers. It's your honest feedback we are seeking.

The deadline to complete the survey is 5 p.m. on **Friday, August 18, 2017**. By participating in this survey you will be making an important contribution to helping KSFHP improve and serve you better.

Please click on the link to start the survey: [2017 KSFHP Satisfaction Survey](#)

Thank you in advance for your support and input. Should you have any concerns or questions about this survey, please feel free to contact Heather directly at heather.driver@ks.gov or (785) 296-8656.

KSFHP PROVIDER ORIENTATIONS AVAILABLE

If you and your staff would like to receive an orientation, please contact your Regional KSFHP Case Manager. Orientations can be provided via webinar and/or site visit and run for about one hour. Topics include funding, eligibility, voucher procedures, billing, eligibility, etc. Also, if your clinic needs brochures or have program questions, please contact your Regional Case Manager.

PAYMENTS FOR CLAIMS

Bills with a date of service of **May 1, 2017 and after** are currently being accepted. Please notify billing personnel to submit bills promptly after service to facilitate timely payment.

KSFHP understands that the recent end of the fiscal year on April 30, 2017 continues to cause some challenges and stress for providers and KSFHP staff, so please mark your calendars that the same short-term deadline will occur again in May 2018.

Payments for services between May 1, 2017 and June 30, 2017 will be slightly delayed. This is because payments for services that occurred in the previous state fiscal year have more steps involved. For this reason, we strongly encourage clinics to submit bills in a timely manner in order to ensure a prompt payment.

Claims must include both CPT codes and ICD 10 codes. Please include the voucher when submitting the claim. If possible, please include a print-out of the patient summary from the appointment with the claim as well. Timely submission of claims will ensure that bills can be processed and paid. Thank you in advance for your cooperation on this matter.

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CHEYENNE 12	RAWLINS 77	DECATUR 100	NORTON 74	PHILLIPS 82	SMITH 92	JEWELL 62	REPUBLIC 101	WASHINGTON 59	MARSHALL 66	NEBRASKA 7	OSAGE 22
SHERMAN 91	THOMAS 97	SHERIDAN 33	ROOKS 82	OSBORNE 71	MITCHELL 62	CLOUD 15	CLAY 14	ROTTERDAM 75	JACKSON 43	JEFFERSON 3	SOUTH 52
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HAMILTON 38	KEARNY 47	FINNEY 28	HODGEMAN 42	PRINCE 73	ST. JOSEPH 93	FORD 24	KIOWA 49	PRATT 76	KINGMAN 48	SEDGWICK 87	ELK 37
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										CHAUQUILLA 11	CHESTER 11

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INCLUDE HEIGHT AND WEIGHT ON VOUCHERS

KSFHP is requesting all health care providers to please print the height and weight of clients directly on the KSFHP voucher form and also include counseling completed for program reporting purposes. We have a box on the voucher for this information. You may attach the patient summary instead. We thank you for your assistance and if you should have any questions, please do not hesitate to contact us.

Height _____ inches
Weight _____ pounds
☐ Depression Screening Done
☐ Nutrition Counseling Done
☐ Physical Activity Counseling Done
☐ Tobacco Cessation Counseling Done

NEW KSFHP STAFF

The Kansas Statewide Farmworker Health Program (KSFHP) is proud to announce two new Health Promoters in the Central Region that began this past April and May. The new Eastern Case Manager, Karla Cervantes, joined the Program in late July. We are excited to have such talented and committed individuals join our team!



Rosie Sickler



Lici Roth



Karla Cervantes

PESTICIDE POISONINGS—ARE YOU PREPARED?

In April, the Migrant Clinicians Network presented the webinar Pesticide Poisonings—Are You Prepared? Our staff and other providers in Kansas attended this webinar. The training was focused on accurately identifying if a pesticide is the cause of a patient's illness to insure the proper treatment course is selected. This is an environmental factor that should be considered, especially when treating farmworkers and their families. The links below share this valuable information in various methods. We encourage you to share this information with any providers that may benefit.

Recorded webinar: <https://www.epa.gov/pesticide-worker-safety/recognition-and-management-pesticide-poisonings>

Presentation slides: <http://www.migrantclinician.org/files/pdfs/Webinar%20Slides%20-%20Pesticide%20Poisoning%20April%202017.pdf>

Link to ordering the book (and the PDF version): <https://www.epa.gov/pesticide-worker-safety/recognition-and-management-pesticide-poisonings>

Mission Statement—The Kansas Statewide Farmworker Health Program works to provide comprehensive primary care services to address the unique health care needs of migrant and seasonal farmworkers and their families.

Vision Statement—Healthy, happy, and productive farmworkers and dependents in KS.